



HORIZON MANAGEMENT PRIVATE LIMITED

Investors Complaints Data

For Month ended November 30, 2024

S. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month#	Pending Complaints > 1 Month	Average Resolution Time^ (in days)
1	Directly from investors	0	0	0	0	0	0
2	SEBI (SCORES)	1	0	1	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	1	0	1	0	0	0

Trend of monthly disposal of complaints (For 5 months on rolling basis)

S. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	July, 2024	0	0	0	0
2	August, 2024	0	0	0	0
3	September, 2024	0	0	0	0
4	October, 2024	0	1	0	1
5	November, 2024	1	0	1	0
	Grand Total	1	1	1	1

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)

S. No.	Year	Carried forward from previous Year	Received during the particular Year	Resolved during the particular Year*	Pending at the end of the particular Year#
1	2019	Not Applicable			
2	2020				
3	2021				
4	2022	0	0	0	0
5	2023	0	1	1	0
	Grand Total	0	1	1	0

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

*Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month

Corporate Office: 19, R. N. Mukherjee Road, Main Building, 2nd Floor, Kolkata – 700 001 • Ph.: +91 33 4600-0607

✉: merchantbanking@horizon.net.co • <https://horizonmanagement.in> • CIN: U74140WB1996PTC077991

Registered Office: Stephen House, 4th Floor, Room No. 62, 56E, Hemanta Basu Sarani, Kolkata – 700 001